



Anne Arundel County
Department of Health

Healthy Anne Arundel Coalition

Mental Wellness Workgroup

November 10, 2021

Agenda

9:00 – 9:05 am

Welcome + Outcomes (Kristin/Krystle)

- Introduce any new members
- Meeting Outcomes

9:05 – 9:45 am

Checking In on Our Prioritized Strategies

- Enhancing Our Network of Care:
 - Updates from Trilogy (Adrienne/Sandy)
 - Initial community feedback (Kristin)
 - Network of Care Provider Survey (Kristin)
 - Initial feedback from beta test survey
 - Finalizing the survey
 - Distribution and timing
 - Where do we need to accelerate? What can this group do to help? (Sarah)

9:45 – 10:00 am

What's Next (Kristin/Krystle)

- Updates, asks and offers
- Confirming Action Items
- Upcoming meetings/dates

Features

SERVICE DIRECTORY



Trilogy provides a vetted, comprehensive directory of services that enables consumers to quickly locate local programs and resources and make informed choices about what they need. We begin with data provided by the client and then acquire, collect and assemble any additional data specific to the region and target audience as required. We evaluate this data in partnership with the client and make any necessary improvements/additions until the data is deemed launch-ready. Trilogy will then continually maintain the Service Directory for our customers to ensure accurate information for their users.

CRISIS SERVICES



Offer quick reference to all local emergency and crisis intervention programs in your area.

E-LEARNING



Network of Care eLearning delivers simple online training and education for professionals working in government agencies and the public sector.

Updates from Trilogy

Initial Community Network of Care Feedback

Four Scenarios

1. You are looking for a therapist close to you and you are an adult
2. You are trying to help your 30-year-old brother find a recovery house
3. You are looking for a counselor for your 15-year-old daughter
4. You would like to create an account on the website so you can save info to review later

Overall takeaways

- The majority of respondents were able to find a provider
- The majority of respondents reported that the provider listed accepted insurance
- The majority of respondents reported that contact information was clear

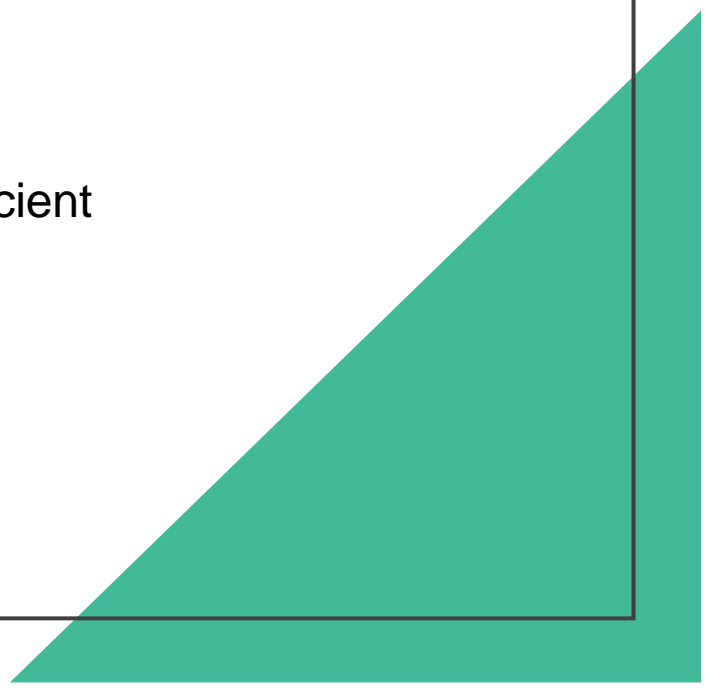
Overall takeaways from other Network of Care features

The majority of respondents were able to utilize other features

- Changing the language
- Finding the depression risk assessment
- Learn about low-cost insurance options
- Find contact information for the Anne Arundel County Crisis Response
- Find a list of anxiety symptoms

Network of Care Provider Survey Feedback

Overall Provider Survey Feedback

- Separate licensing and specialty into two questions
 - Add ages 0-3 to include infants and toddlers
 - Add additional specialties such as anxiety/depression, divorce, grief, post-partum, substance abuse, etc.
 - Add peer-mentor, disability specialist, and self-advocate
 - Add more forms of therapy such as art, dance, and music
 - Provider information
 - Languages spoken; bilingual (which languages, ASL proficient)
 - Accepting same day appointments
 - Sliding scale fees
- 



Finalizing the Provider Survey

What's Next and Upcoming Meetings

What's Next

- Updates, asks and offers
- Confirming Action Items

Upcoming Meetings

- **January 12:** Next MWWG Meeting

